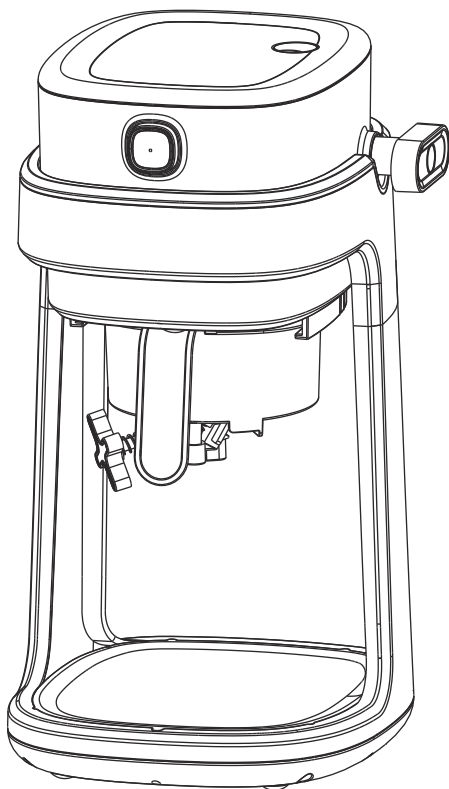


oplace

COUNTERTOP SHAVED ICE MAKER



(MODEL:SU-511)

USER MANUAL

Before first use, please read this manual carefully and keep it in a safe place along with the warranty card for future reference.

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SAFETY WARNINGS

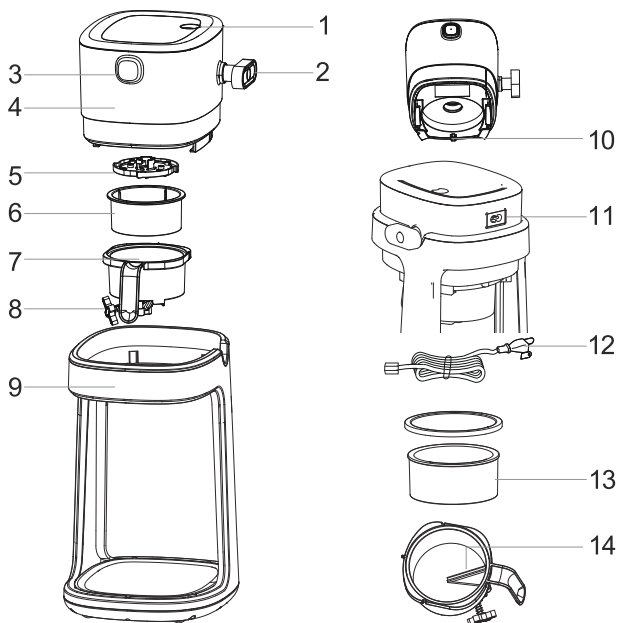
1. Never open the motor head while the machine is running; doing so will interrupt normal operation.
2. Keep hands and utensils away from blades, blades and all moving parts during operation.
3. Do not disassemble or modify the appliance.
4. Clean immediately after each use. Rinse food-contact parts with clean water only. Handle the blades with care; wear protective gloves if necessary.
5. Always grip the plug body when unplugging-never pull the cord.
6. Keep machine away from open flames, hot surfaces, or ovens.
7. Do not immerse the motor unit, power cord, or plug in water or any other liquid.
8. This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they are supervised or instructed by a person responsible for their safety.
9. Supervise children to ensure they do not play with the appliance. Do not allow children to operate it unsupervised.
10. Unplug the appliance when not in use, and before assembling or cleaning.
11. Use only original manufacturer parts. Unauthorized parts may cause fire, electric shock, or injury.
12. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent, or similarly qualified persons.
13. Operate the appliance only as described in this manual.
14. Place the machine on a stable, flat, and level surface before use.

TECHNICAL SPECIFICATIONS

Product name:	Countertop Shaved Ice Maker
Model:	SU-511
Rated voltage:	120V ~ 60 Hz
Rated power:	30W

Max.ice production rate:	>250g/min (standard ice cubes)
Min.ice production rate:	>100g/min (standard ice cubes)
Dimensions(L×W×H):	7.56 x 7.26 x 12.44inches
Net weight:	3.08 lbs
Capacity:	200 ml

PARTS IDENTIFICATION



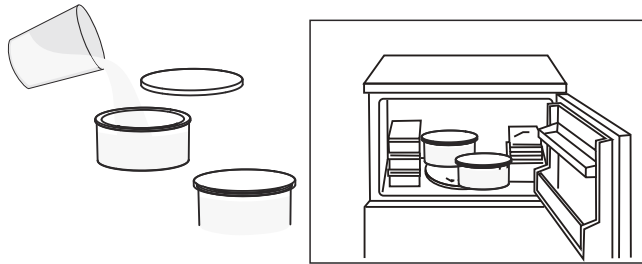
- | | |
|-----------------------------------|--|
| 1. Rotary Shaft Adjuster | 8. Adjustable Blade Knob(FINE-COARSE) |
| 2. Ice Press Plate Lifting Handle | 9. Machine Body Bracket |
| 3. Jog Power Button | 10. Motor Unit Protection Switch |
| 4. Motor Unit | 11. AC Power Socket |
| 5. Ice Press Plate | 12. Power Cord |
| 6. Ice Crushing Sleeve | 13. Included Ice Boxes × 3 |
| 7. Ice Box Holder | 14. Blades (located inside the Ice Box Holder) |

OPERATION MODES & STEP-BY-STEP USE

WARNING:

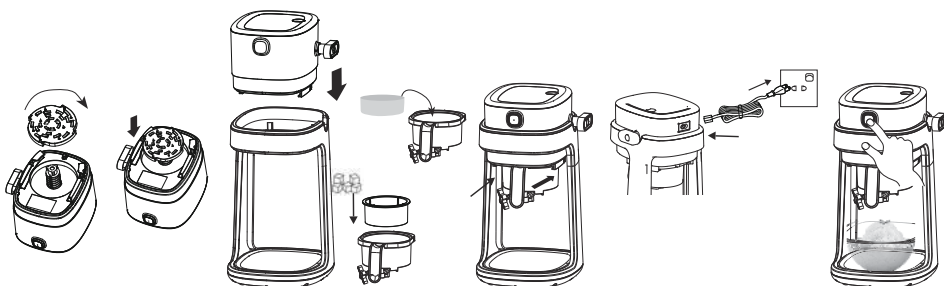
- For a whole ice mold (cylindrical block): Do not use the ice crushing sleeve, to avoid damaging the ice press plate.
- For cubed or marble ice: Always use the ice crushing sleeve to prevent slipping.

1. Open the packaging box and remove the machine and accessories. Before using the product, clean the ice tray thoroughly, pour in clean water, close the lid, and place it in the freezer on a flat surface. Freeze at -18C or below for 4-8 hours. (Preferably overnight for daytime use)

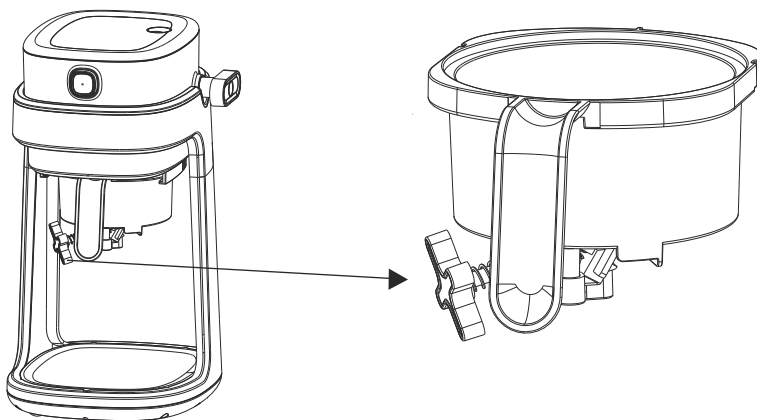


2. Before first use, wash the ice-press plate, crushed-ice sleeve, and ice-cup holder with warm soapy water. Wipe the motor head with a damp cloth only-never immerse it.
3. The ice-press plate is pre-assembled. Insert the motor head into the main stand and place the unit on a stable table. Remove the frozen ice cup, take off the lid and tip the cylindrical ice block into the ice-cup holder.
4. Align the ice box support with the two retaining slots on either side of the machine's motor head. **Safety switch: Push it into the slots until you hear a "click", then the ice box support is secure. (The machine will not work if it is not properly positioned; it has a safety switch.)** Then place the shaved ice container tray onto the receiving tray on the machine's support.
5. Insert the AC power cord connector into the AC socket on the back of the machine's motor head, ensuring it is fully inserted. Plug the power cord into an AC 120V power outlet to connect the power.

6. Press and hold the Power Button. The motor will start, and the ice press plate will descend while rotating, shaving the ice. Once the ice press plate reaches the bottom, the motor will stop automatically. Release the button. Your shaved ice is ready in the container tray. (You may add syrup, fruit, condensed milk, etc., to taste.)

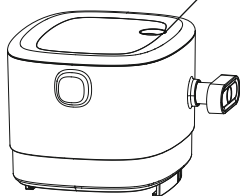
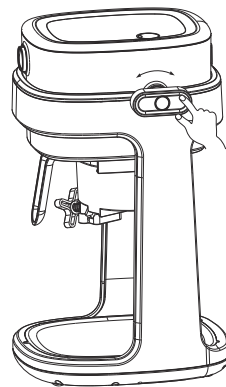


Note: Use ice cubes or marbles. Place the crushed ice in the ice box holder, then put the ice cubes or marbles into the ice box holder. Follow the above steps.



Tip: Hold the pulse button for about 5 seconds each time while slowly turning the blade-height knob toward "COARSE" for thicker flakes; turn the opposite way for finer snow.

7. At a certain blade height, cutting may not be possible. Please adjust the "Adjustable Blade Knob" toward the "Fine" setting while adjusting the blade height. If cutting is still not possible, flip the ice block over and reinstall it. An uneven ice surface may also prevent proper cutting. If cutting remains unsuccessful after adjusting the blade height, rotate the ice press plate lifting handle downward to press into the ice, then turn it upward again until the ice press plate is fully embedded in the ice block.



Rotary Shaft Adjuster

After extended use, the adjustment mechanism may loosen, reducing the downward pressure of the ice press plate and causing slippage during ice dispensing. In such cases, adjust the shaft screw accordingly. Open the silicone cover and tighten the screw with a screwdriver: turning it clockwise increases the pressure of the ice press plate, while turning it counterclockwise decreases the pressure.

8. **When the shaved ice is done, disconnect the power and unplug the appliance. Rotate the ice press plate lifting handle clockwise to raise the plate to its highest position. Then, manually lift out the ice box holder and unscrew the ice press plate from the motor unit shaft by turning it counterclockwise.** Rinse all parts thoroughly with clean water, taking care as the blades are sharp and the press plate nails may cause injury. Wipe the holder dry with a cloth and allow it to drain and dry completely to prevent rust or mold.

NOTICE



A small amount of residual ice should be left in the machine as protection to prevent blade damage; it doesn't mean the ice can't be shaved completely.

MULTI-PURPOSE MACHINE CREATE VARIOUS SHAVED-ICE TREATS



Snowflake Ice

Ultra-fluffy, snow-like texture with delicate flake layers.



Fluffy Shaved Ice

Light, thin layers of ice stacked to perfection.



Granular Crushed Ice

Crystalline ice pieces

CLEANING

1. Always unplug the appliance and ensure all moving parts, including the blades, have come to a complete stop before cleaning.
2. Do not use steel wool, abrasive cleaners, or solvents such as gasoline or acetone.
3. Wipe the motor unit with a damp, well-wrung cloth.
Do not rinse or immerse it in water.
4. Rinse all food-contact parts under running water and dry them immediately. Wear protective gloves when handling blades.
5. Store the appliance only when all parts are completely clean and dry, and keep it away from direct sunlight.

FAULT ANALYSIS AND REPAIR

Fault Cause	Analysis	Maintenance Measures
Product won't start.	No power, power cord not plugged in properly?	Confirm power plug is in, power is on.
If it still can't cut even with the ice plate fully lowered.	Insert ice cubes, are fruit pieces too large causing the cutter to exceed the product's rated maximum size?	Please flip the ice cubes and reinstall. Please adjust the rotating shaft adjustment screw. See details for the rotating shaft adjustment screw.
Suddenly stops working while cutting hard ice.	Strong vibration may cause the ice box to detach from the machine's motor head and safety switch.	Shake the ice box and insert the ice pack holder back in until you hear a "click" sound, until it is fully inserted into the machine's motor head.
Machine stopped due to overheating.	The motor inside the machine overheated and activated its self-protection mechanism.	Do not run continuously for more than 10 minutes. Wait for the motor to cool down before restarting.

Note: If a problem persists after checking the above, please contact customer service.

SAFETY PRECAUTIONS

Please read this manual thoroughly and observe all safety instruction to ensure correct and safe operation of the appliance.

⚠ WARNING: Indicates a potentially hazardous situation that, if not avoided, could result in death or serious injury.

⚠ CAUTION: Indicates a potentially hazardous situation that, if not avoided, may result in minor or moderate injury, or property damage.

Symbol Legend:



Prohibited action



Exercise caution when performing this action

⚠ WARNING

 Do not disassemble, repair, or modify the appliance yourself. Doing so may cause electric shock or fire.	 Regularly clean the power plug. Accumulated dirt or moisture can compromise insulation and lead to fire.
 Always disconnect the power supply before performing any maintenance. Improper handling may result in electric shock.	 Do not allow the appliance to come into contact with water or become wet. This poses risks of electric shock or fire.
 Keep the appliance out of reach of young children during operation to prevent electric shock or injury.	 Never touch the power plug with wet hands, as this may cause electric shock.

⚠ CAUTION

 Do not touch sharp objects or attempt to cut metal with this appliance, as this may cause malfunction.	 Do not use the appliance on uneven surfaces, as this may lead to instability and possible injury.
 Do not place the entire unit in a refrigerator, as extreme cold may cause malfunction.	 If the power cord is damaged, it must be replaced by the manufacturer, its authorized service center, or a similarly qualified professional to avoid hazards.
 When unplugging, always grasp the insulated part of the plug. Do not pull the cord directly, as this may cause short circuits, cord damage, electric shock, or fire.	 Do not damage the power cord insulation or the appliance housing. Avoid knotting, stretching, placing heavy objects on, or exposing the cord to high temperatures. Damage may cause short circuits, electric shock, or fire.

ONE(1) YEAR LIMITED WARRANTY

The One (1) Year Limited Warranty applies to purchases made from authorized retailers. Warranty coverage applies to the original owner and to the original product only and is not transferable.

Authorized retailer warrants that the unit shall be free from defects in material and workmanship for a period of one (1) year from the date of purchase when it is used under normal household conditions and maintained according to the requirements outlined in the user manual, subject to the following conditions and exclusions:

WHAT IS COVERED BY THIS WARRANTY?

1. The original unit and/or non-wearable parts deemed defective, in authorized retailer's sole discretion, will be repaired or replaced up to one (1) year from the original purchase date.
2. In the event a replacement unit is issued, the warranty coverage ends six (6) months following the receipt date of the replacement unit or the remainder of the existing warranty, whichever is later. authorized retailer reserves the right to replace the unit with one of equal or greater value.

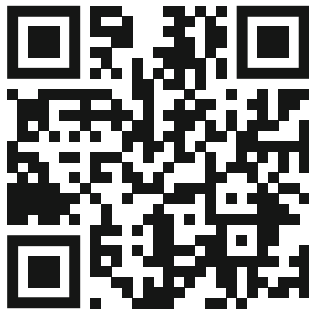
WHAT IS NOT COVERED BY THIS WARRANTY?

1. Normal wear and tear of wearable parts (such as blending vessels, lids, cups, blades, blender bases, removable pots, racks, pans, etc.), which require regular maintenance and/or replacement to ensure the proper functioning of your unit, are not covered by this warranty.
2. Any unit that has been tampered with or used for commercial purposes.
3. Damage caused by misuse, abuse, negligent handling, failure to perform required maintenance (e.g., failure to keep the well of the motor base clear of food spills and other debris), or damage due to mishandling in transit.
4. Consequential and incidental damages.
5. Defects caused by repair persons not authorized by authorized retailer. These defects included damages caused in the process of shipping, altering, or repairing the authorized retailer product (or any of its parts) when the repair is performed by a repair person not authorized by authorized retailer.

Disposal Instructions:



This symbol indicates that this product must not be disposed of with ordinary household waste. Please recycle responsibly through designated return systems or contact the seller for proper recycling, to help conserve resources and protect the environment.



CONTACT US

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